



## Case Study: *Predicting the Impact of External Changes*

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### Client: Los Angeles County Superior Court

#### End Result:

Based on RPM reports, the Los Angeles County Superior Court was allocated eight ADDITIONAL staff (18 total) by the AOC to counter balance Prop. 36.

#### Situation Analysis:

Proposition 36 was passed by 61 % of California voters in November 2000. This initiative allowed people convicted of 1st and 2nd time nonviolent, simple drug possession to receive drug treatment instead of incarceration. To react to this legislative change the AOC was going to allocate more staff to the Los Angeles County Superior Court. However, court administrators were uncertain they would be allocated enough staff to prevent backlog.

#### Solution:

Los Angeles Superior Court would be allocated 10 additional staff by the AOC for this proposition. To verify this number the Court entered the workload data associated with this proposition, including all of the tasks, into Resource Projection Model (RPM). The model projected that an additional eight staff (a total of 18) would be required to avoid backlog. The Los Angeles Superior Court brought this defensible argument before the AOC California.

#### Evaluation:

The Los Angeles Superior Court was awarded the additional staff based on the RPM reports. The Court continues to use their model to project their Proposition 36 staff every June before the start of their new fiscal year.

#### About ISD:

ISD is a recognized leader in developing innovative judicial software that simplifies, automates and streamlines the entire legal process in order to enable justice communities to reduce cost, accelerate time-to-value, minimize business risk and better serve their communities. For over 25 years, ISD's expertise in the justice community and next-generation software has made it possible for their clients to leverage a greater degree of returns and create new opportunities by providing a full spectrum of solutions, enabling fast implementations, acceptance and knowledge transfer.

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